

# Payment Refund Policy of DPCC

## TERMS & CONDITIONS FOR REFUND OF APPLICATION FEES

1. Refunds of application fees shall be done only in case of double payment for the same application ID. Such refund shall be processed if application fees are paid through Debit/Credit Card/NEFT/RTGS mode of payment.
2. Refund amounts of application shall be credited to the same Debit/Credit card /Account Number through which the payment was made.
3. Bank charges applicable if any, will be deducted from the amount of fees paid by the candidates and the balance amount will be refunded to the Debit/Credit card/Accounts Number.
4. Payment of partial amount of excess fees is non-refundable.
5. If payment of application fees for the same application ID is made using different payment mode, then refund of such double payment made through different mode cannot be made.
6. Refunds, if applicable, at the discretion of the Member Secretary, Delhi Pollution Control Committee, will only be made to the debit/credit card used for the original transaction. For the avoidance of doubt nothing in this Policy shall require Delhi Pollution Control to refund the fees (or part thereof) unless such fees (or part thereof) has previously been paid.
7. Please contact or email at below mentioned EMAIL ID with details mentioned below:  
Member Secretary  
Delhi Pollution Control Committee  
4<sup>th</sup> & 5<sup>th</sup> Floor, ISBT Building, Kashmere Gate  
Delhi-110006  
Email: [msdpcc@nic.in](mailto:msdpcc@nic.in)

Subject Line: Double Payment Issue, DPCC Application ID No - < Unique Receipt. No.>

Please send below Information Accurately

1. Attach Clear Screen Shot of your Bank Statement reflecting Double Payment/Debit.
2. Unique Receipt No. generated from the Website.
3. Mode of Payment:

- a) Credit Card & Credit Card Issuing Bank Name
- b) Debit Card & Debit Card Issuing Bank Name Transaction Day

Note:

Please do not enter your Confidential Credit Card, Debit Card & Bank A/C information in the Email Body. Delhi Pollution Control Committee will not be responsible for misuse of such confidential information