

	DELHI POLLUTION CONTROL COMMITTEE DEPARTMENT OF ENVIRONMENT, (GOVT. OF NCT OF DELHI) 4 th & 5 th FLOOR, ISBT BUILDING, KASHMERE GATE, DELHI-6 visit us at : https://www.dpcc.delhigovt.nic.in
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F.NO. DPCC/IT Cell/44/2019/

Date:

Office Order

To improve Ease of Doing Business in restaurant and hotel sector, Commissioner, MCD has called a meeting of all the stakeholder departments on 24-12-2022 as per the directions of Hon'ble Lieutenant Governor of Delhi. The application form being used at present was discussed in detail along with the requisite documents for grant of license to Eating establishments and lodging/ boarding establishments on unified portal (MHA) to make it short, simpler and user friendly.

The following timelines for processing of applications was decided to ensure timely disposal:

1. Document Scrutiny- within 10 days.
2. Deficiency removal time for applicant in case of deficiency- within 15 days (If the applicant fails to rectify the deficiencies within 15 days, the application should be Auto Rejected by the system and a SMS/ Email should automatically go to the applicant communicating rejection of his/ her application due to non-closure of deficiencies with an advice to apply a fresh with complete documents if he or she desires.)
3. Acceptance/ Rejection of the application by the concerned agency based on Scrutiny of deficient documents provided by the applicant – within next 3 days
4. Issuance of DPCC NOC- 21 days after removal of deficiency (Acceptance of application complete in all respect). In case the completed application is not granted within 21 days then, the application will be deemed approved after 21 days and a system generated deemed consent shall be generated to the applicant.

The above timelines shall be complied in letter and spirit failing which the concerned official shall be held responsible and appropriate action will be taken. Copy of the decisions taken in the said meeting dated 24.12.2022 is enclosed.


(Dr. K.S. Jayachandran)
 Member Secretary

All Cell In-charges

Copy to:

1. PS to Chairman, DPCC
2. IT Cell for uploading on website of DPCC